

TONIC @BANKHOUSE

20 ALBERT EMBANKMENT, LONDON, SE1 7FY

ON-SITE SERVICES 2024

On-site services are:

- Staff on-site 24 hours a day
- Assistive technology with emergency response, support and reactive care
- Health and safety checks
- Social activities

Optional personal care and support services provided by Care Outlook, are available and charged from £13.08 per half hour, which can include:

Personal care

- Assistance with getting up and dressing
- Washing and assistance with bathing
- Toileting and continence management
- Hair care, hand, nail and basic foot care
- Assistance with dental hygiene, hearing and sight aids
- Waking night care
- Prompting and assistance with medication
- Preparing light meals and snacks
- Preparing for going to bed
- Help with moving from chair/ wheelchair/ bed etc.

Practical support

- Shopping
- Medication collection / ordering
- Pension benefits cashing and prescription collecting
- Bill paying
- Cleaning and domestic/housework care – including bed changing
- Laundry and dry cleaning

Companion and social support

- Escorting and socialising
- Supporting well being
- Encouraging, supporting and arranging customer led activities

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CareOutlook

CARE OUTLOOK SERVICES 2023/24

PRIVATE CHARGES RATE SHEET

DAYS	VISIT TIME (MINUTES)	CHARGE RATES
Monday to Friday	30	£13.08
Monday to Friday	45	£19.62
Monday to Friday	60	£22.89
Saturday and Sunday	30	£19.62
Saturday and Sunday	45	£22.89
Saturday and Sunday	60	£26.16

*Please note the minimum visit time is 30 minutes.

*You will be charged for the planned time.

For more information, please contact:

Bankhouse@careoutlook.co.uk

or

0208 695 9082